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# Audit tool for achieving age equality in health and social care

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## Audit tool full summary list of all criteria

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### **A - Organisational and system readiness criteria**

#### **A1 - Commissioning and service development**

- A1.1 - Knowing your local population
- A1.2 - Resource allocation and distribution
- A1.3 - Patterns of provision
- A1.4 - Procurement and contracting

#### **A2 - Leadership and managing change**

- A1.1 - Effective partnership working
- A1.2 - Developing a shared vision
- A1.3 - Achieving cultural and structural change
- A1.4 - Integration and coordination of health and social care
- A1.5 - Personalised services and support

#### **A3 - Involvement and participation**

- A3.1 - Promoting citizenship
- A3.2 - Adopting co-production
- A3.3 - Promoting social inclusion
- A3.4 - Working with local groups, forums and networks

#### **A4 - Workforce development and human resources**

- A4.1 - Staff recruitment and induction
- A4.2 - Education and training
- A4.3 - Staff supervision, appraisal and support
- A4.4 - Supporting staff to deliver age equal services

#### **A5 - Quality management and quality assurance systems**

- A5.1 - Service user/patient experience
- A5.2 - Service effectiveness
- A5.3 - Promoting safety for all service users

### **B - Service criteria**

#### **B1 – Community-based health and social care**

- B1.1 - Early intervention and prevention
  - B1.1.1 - Health promotion
  - B1.1.2 - Falls prevention

- B1.2 - Primary and community care
  - B1.2.1 - Access to information from primary care services
  - B1.2.2 - Access to enablement and intermediate care services by age

- B1.3 - Personalised care and support
  - B1.3.1 - Adult social care expenditure by age
  - B1.3.2 - Quality and timeliness of adult social care assessments by age
  - B1.3.3 - Proportional spend on residential care by age
  - B1.3.4 - Access to carers assessments by age
  - B1.3.5 - Access to, take-up and funding of personal budgets by age
  - B1.3.6 - Experiences of choice and control in social care by age
  - B1.3.7 - Transition planning for moving between services

- B1.4 - End of life care
  - B1.4.1 - Choice, focusing on location of death by age
  - B1.4.2 - Access to specialist palliative care by age

## **B2 – Mental health**

- B2.1 - Public mental health and prevention
  - B2.1.1 - Assessment and diagnosis of common mental health problems by age
  - B2.1.2 - Access to psychological services by age
- B2.2 - Primary mental health care
  - B2.2.1 - Delivery of primary mental healthcare by age
  - B2.2.2 - Levels of support and treatment to older people living in residential care
- B2.3 - Mental health services
  - B2.3.1 - Access to high quality specialist mental health services by age
  - B2.3.2 - Hospital admission rates for mental health diagnoses
  - B2.3.3 - Management and support for people with dementia, delirium and depression in general hospitals by age
  - B2.3.4 - Access to drug and alcohol services by age
  - B2.3.5 - Organisation, funding and delivery of specialist mental health services

## **B3 - Acute care and treatment**

- B3.1 - Cardiovascular disease (CVD)
  - B3.1.1 - Revascularisation rates by age
  - B3.1.2 - Access to and provision of stroke care by age
- B3.2 - Cancer services
  - B3.2.1 - Provision of cancer services by age
  - B3.2.2 - Access to cancer screening services by age
  - B3.2.3 - Speed of diagnosis by age
  - B3.2.4 - Access to cancer treatments by age
- B3.3 - Emergency and urgent care
  - B3.3.1 - Emergency admissions and discharge planning
  - B3.3.2 - Access to critical care services
- B3.4 - Planned care
  - B3.4.1 - Orthopaedic surgery, focusing on hip and knee replacement
  - B3.4.2 - Ophthalmology, focusing on cataract surgery
  - B3.4.3 - In vitro fertilisation (IVF)
- B3.5 - Experience of inpatient care
  - B3.5.1 - Inpatient experiences by age